

# Job Vacancy Specification



**Job Title:** IT Systems Engineer  
**Job Type:** Permanent full-time position  
**Salary:** Up to £52,000 per annum dependent on experience  
**Location:** Ridgeon Network Ltd – Nr. Lutterworth, Leicestershire Office (LE17 5BH)  
**Posted:** 06 September 2023

## The Company

Ridgeon Network provides professional Internet services and solutions to a wide range of business sectors. We provide secure hosted server and data storage solutions to support all sizes of businesses.

We pride ourselves in our commitment to a high level of professional customer service, requirements analysis, security, support and maintaining great customer relations.

## The Role

We are seeking a driven IT professional to manage, support, design and deploy IT systems in our managed hosted solutions environment. The ideal candidate will be an enthusiastic and motivational team player with an ability to work to own initiative and be passionate about technology. The successful candidate will enjoy being an integral player influencing key decisions and seeing first-hand how your contributions lead to our company’s success.

As a key member of the team, you will have extensive experience (3 to 5+ years) in the ‘Essential Skills’ listed in the table below.

## Person Specification

ESSENTIAL Skills	Preferable Skills
VMWare Virtualisation (ESXi and vCenter) Microsoft Windows Server (Advanced) Network Infrastructure Config & Management (Routing and Switching) Server and Storage (SAN) Management Network and System Security Extensive Troubleshooting Techniques Firewall Management Experience in Data Centre environments A willingness to learn new systems & software development/scripting/automation skills	VMWare NSX-T Management & Configuration Veeam Backup & Replication Linux server command-line administration Scripting and Automation Office 365 Management Microsoft Azure Management Working to ITIL / ISO Change Management Experience with Secure FTP & File Transfer Server & Service Monitoring Software

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## **Key Responsibilities**

1. Manage and support existing network infrastructure and systems.
2. Design and develop systems to host IT solutions for internal and customer projects from our current and expanding IT infrastructure.
3. Troubleshooting and supporting client requirements, working directly with clients/end users when requested to ensure a project is being built to specification and is on track both for client satisfaction and company budget/time constraints.
4. Work on improvement and maintenance of existing systems, networks, hardware and software to be deployed in a data centre or client-office environment.
5. Take new and improvement projects from specification to completion with assistance where required.
6. Server and system configuration to deploy and test systems on multiple platforms.
7. Produce and maintain documentation of systems and implementations.
8. Work independently on projects and in collaboration with other staff and contractors as required.

## **Personal qualities**

1. Willingness to share knowledge and make suggestions for improvements, changes and new service offerings.
2. Reliable and punctual with a high level of integrity.
3. Able to think creatively and solve problems.
4. Flexible in working methods, ideas and constraints and prepared to occasionally work outside of normal hours.

## **Location and Benefits**

### Location and Hours of work

37.5 hours per week. Normal working hours are 08:30 to 17:00 Monday to Friday (with 1 hour lunch). Role is office based with option for remote working 2 days per week from home.

### Benefits

23 days annual leave, plus public and bank holidays, plus your birthday off

Company pension with employer contributions

Access to rural, spacious environment

Free Parking

## **How to apply**

Please send your CV and details or relevant experience by email to [jobs@ridgeonnet.com](mailto:jobs@ridgeonnet.com).

Thank you for your interest.