



Professional, trusted and secure internet solutions for business

With more than 20 years' experience serving businesses across a wide range of sectors, Ridgeon Network is a trusted, UK-based provider of data transfer, hosted infrastructure, custom web portal development and managed services.

Our core mission is to help organisations exchange, store and process data with confidence, by delivering high-security, high-availability solutions underpinned by rock-solid compliance and exceptional UK customer support.

Here are just some of the factors that set Ridgeon Network apart:



UK-based infrastructure and support

Our hosting and storage services run on servers located here in the UK, with our support team on hand and ready to assist.



Security and compliance first

Ridgeon Network holds a range of certifications, including ISO 27001, ISO 9001 and Cyber Essentials. This reflects our commitment to maintaining rigorous standards in information security.



Scalable, flexible offerings

Whether you're a small business needing straightforward, secure file transfer or a larger enterprise that requires fully managed server hosting or a custom web portal developed from scratch, we'll tailor our solutions to your needs and budget.



A proven track record

For over 20 years, we've supported clients across diverse industries, helping them tackle challenges around hosting, storage and secure data exchange.

At Ridgeon Network, our goal is to be a trustworthy extension of your team, working hand-in-hand together: proactive, adaptable and always aligned to your demands as your business evolves.

Whether you want to talk about the finer technical details or just need a service to provide a high level requirement in your business, we are happy to discuss your requirements.

Our commitment to data security

We put security at the heart of everything we do. That's why our services are underpinned by a robust governance framework and backed up by independently audited standards. This gives you total confidence that your data is being handled securely, responsibly and in full compliance with industry best practice.

Ridgeon Network is proud to hold the following accreditations and certifications:



ISO 27001

The globally recognised standard for information security, ISO 27001 requires a rigorous, risk-based approach to protecting data. Every aspect of our operations is designed to safeguard the confidentiality, integrity and reliable availability of your information, in line with the requirements laid down by ISO 27001.



ISO 9001

Quality matters every bit as much as security. Our ISO 9001 certification reflects our commitment to delivering services of a consistently high quality, with processes in place to ensure continual improvement, customer satisfaction and operational excellence.



Cyber Essentials

We are certified under the UK Government's Cyber Essentials scheme, which ensures that systems are secure and protected against the most common cybersecurity threats. This further underlines our proactive approach to cybersecurity and offers further reassurance that your data is safe with us.



ICO/GDPR

Ridgeon Network is a registered with the Information Commissioner's Office (ICO) and we adhere to our obligations under UK data protection law. This includes strict adherence to GDPR principles and transparent handling of all personal data we process on behalf of our clients.

Our products and services

Every business has its own unique data needs, but some needs – such as reliability, security and flexibility – are universal. That's why Ridgeon Network offers first-class hosting and data transfer services, designed to support organisations of all sizes and sectors. Our services are used by small businesses right through to some of the largest worldwide companies and organisations.

Our solutions are built with flexibility in mind, so they grow in tandem with your business. Whatever your exact requirements, we'll provide you with the technology, expertise and support to keep your data moving securely, reliably and efficiently.



Secure SFTP Hosting and Data Transfer Services

Safe, encrypted file transfer you can trust for automating your business processes and exchange data with your stakeholders. Examples include:

- Exchanging stock and order data with clients & suppliers
- Streamlining payroll and HR data transfers
- Managing backups and log file synchronisation
- Central secure repository for business process automation and data exchange



Custom web portal development

Bespoke web portals that streamline workflows, enhance the user experience and integrate seamlessly with your existing systems. Examples include:

- Business and financial data processing, reporting and dashboards
- Event, visitor, delegate and contract management
- Energy and environmental data processing and presentation
- Customer, business and project management portals



Managed and monitored servers

Fully managed and monitored hosting for high-quality, reliable performance, backed by expert support. Examples include:

- Managed web servers
- Managed application hosting
- Hosting of custom software and automated processes



Digital transformation consultancy

Modernise processes, unlock efficiencies and adopt new technologies to drive sustained, long-term growth. Examples include:

- Process automation (software, tools, scripting and coding)
- Data centre and cloud infrastructure (VMware, networking, connectivity)
- Custom development services (web, desktop/server app development, PWA progressive web apps)

Secure SFTP hosting with world class support

Ridgeon Network's SFTP hosting service provides a secure and reliable solution for your file transfer needs. With advanced encryption, seamless scalability and robust security standards, our SFTP hosting is designed to protect sensitive data while streamlining the file transfer process.

Discover how our SFTP hosting solutions can simplify data transfer between clients and suppliers and ensure peace of mind.

Key features and benefits of SFTP Hosting



Enhanced security

Protect your sensitive data with end-to-end encryption and strict access controls for reliable data security and compliance.



Reliability

Benefit from high uptime and availability, so critical data transfers proceed without interruption.



Comprehensive support

Our UK-based team of experts is only a call or an email away whenever you need troubleshooting, assistance or support.



Scalability

Adapt to your business's evolving data needs, with scalable storage from 10GB to 4TB – and beyond – depending on your requirements.



Same-day setup

We'll get you up and running right away, ensuring a smooth transition.



Compliance

Our UK-based data centres are ISO27001, ISO9001 and Cyber Essentials certified, meeting stringent compliance standards including GDPR.



User oversight

Manage your users, their access and permissions and more through our administration panel, and control which users see specific files and folders.



Enterprise-level security

Stay protected with enterprise security hardware and storage devices, scanned with industry-leading anti-virus software.



Multiple access methods

Transfer files using any major web browser (Secure HTTPS), supporting 2FA/MFA, FTP, Secure FTP (SFTP and FTPS) and SSH File Transfer.

Perfect for automated and manual data transfers

Our SFTP hosting service uses the highly compatible SFTP and FTPS protocols, commonly used in automation software and hardware, and perfect for securely exchanging data with customers and suppliers. Whether you are setting up automated data file transfers for stock, orders etc. or manually transferring larger business data securely, our solution will meet your needs.

What's more, our simple, web-based interface is intuitive even for less technically-minded users. Just log in with your credentials to securely upload and download data through your chosen web browser.

"We have been a customer of Ridgeon Network for well over 10 years. The service that they provide is at an extremely high level along with their extensive knowledge and very quick response should we have any questions. Have no hesitation whatsoever in recommending them."

David W, Jersey Electric

"We have been using the Ridgeon Network SFTP service for several years now for the transfer of high amounts of data from our clients. Great interface with a lot of configuration possibilities, very easy to use and setup, and the support is really great with an excellent response time."

Manuel P, Fluence Energy

Custom web portal development

Tailored solutions for smarter business operations

Ridgeon Network develops and delivers bespoke web portals designed to streamline your business operations and enhance the user experience. Whether you need a customer dashboard, internal management system or workflow automation platform, we create secure and scalable solutions that are built to last.

Here's more on what our custom web portal development service can offer your business.

Key features and benefits



Bespoke development tailored to your needs

We take the time to understand your business and build your portal from first principles – no unnecessary features, no generic templates. Every function and layout is tailored to how your users work.



Streamlined workflows and better data access

From digitising paper & spreadsheet-based tasks to automating data processing, our portals simplify time-consuming processes and reduce manual input – improving accuracy and saving time.



Secure, scalable architecture

We build with long-term growth in mind. Every portal is developed using cutting-edge frameworks, with robust security features and room to expand and develop features as your business grows.



User-friendly, responsive design

We make sure your portal works beautifully across desktop, tablet and mobile – and that it's intuitive for users of all levels, from experienced admins to first-time visitors.

Custom Web Portals in action

Want to find out more about our custom-built web portals? Watch our video case study of TSM Void Energy Service to see how we moved them from spreadsheets to a smart, scalable web portal, saving them time & money, as well as streamlining their whole business process.

View here: www.ridgeon-network.co.uk/tsm-energy-portal-development-testimonial

Managed and monitored servers: comprehensive, secure & fully supported VPS hosting

Ridgeon Network offers exceptional managed and monitored server hosting, providing businesses with secure and reliable solutions tailored to their specific needs. Our hosting services are built for outstanding performance and rock-solid security, with proactive managed server support on hand.

Here are just some of the features and benefits Ridgeon Network's managed and monitor server hosting solutions provide.

Key features and benefits



Comprehensive management and monitoring

We handle all aspects of server management, including setup, maintenance and security updates. Our 24/7 monitoring ensures high availability and rapid response to any issues, minimising downtime to keep your business up and running.



Customisable service-level solutions

We know that there's no one-size-fits-all solution. That's why we tailor our hosting solutions to meet your unique requirements, with flexible configurations allowing you to offload as much – or as little – to us as you like.



Secure UK data centres

All our services are hosted in secure UK-based data centres, with ISO27001 and ISO 9001 certification, as well as GDPR and Cyber Essentials compliance. Encryption at rest is included as standard for all servers, while custom firewalling consultancy is part of your server's setup process to ensure secure setup from the outset for your application or service.



Easy versatility

Our servers can be used for a wide range of purposes, including managed/part-managed IIS/Apache or nginx web servers, accounts/financial system hosting, POS servers to service remote thin clients, server hosting for mapped drives or any application/portal your business requires.



Technical expertise and proactive support

We get to know your application so we can support your business as its needs evolve, and we'll monitor your server and your specific application's metrics so that we know about any issues before you or your end users. By being proactive with our monitoring, this allows us to make recommendations to our clients before they even know anything needs doing and allows you to plan for the future of your application or service.

Virtual Private Server Hosting (VPS) - with a difference

Traditionally "VPS" is used as a term to define server hosting but our Monitored & Managed Server Hosting provides so much more. Powered by industry-leading virtualisation and software-defined networking (SDN) technology, we deliver performance and reliability with fully customisable configurations to suit your needs.

We don't just provide a server and leave you to do the rest, we work with you on the setup and ongoing management of the server & networking so that you can concentrate on your application and its users. Simply provide us with your requirements or a rough outline of your service or application and we will ask all the right questions to provide a custom quotation for your business. Get in touch with the Ridgeon Network team today to find out more.

Digital transformation consultancy

Expert support to modernise your systems and business processes

At Ridgeon Network, we provide hands-on digital transformation consultancy to help you align technology, systems and processes so you can meet your business goals. Whether you're replacing legacy systems or building a more connected digital infrastructure, we guide you through each step.

Here are just some of the features and benefits our consultancy services offer.

Key features and benefits



Clear, independent advice

We take a practical and strategic approach – helping you make sense of what you have, identify gaps and define what's needed to support your business now and in the future.



Full system and process reviews

From software audits to workflow mapping, we dig deep to understand how your business currently operates and provide actionable recommendations that remove bottlenecks and inefficiencies.



Tailored transformation roadmaps

We don't just provide a templated solution. Every roadmap we create is shaped around your objectives, budget and timescales – so you can move at a pace that works for you.



Vendor neutral platform selection

Need a new system? We'll help you find it – without pushing you toward any particular vendor. Our only goal is to match you with the platform and technology that best fits your business needs.



Support with implementation and change

Transformation isn't just about making plans. We're on hand to help deliver new systems, support your team through the change and ensure everything runs smoothly and reliably.

Making Digital Transformation happen

Looking for strategic expertise to help make your digital transformation plans a reality?

See how we translated operational challenges into scalable, secure technical solutions for TSM Void Energy Service, reengineering their core business processes, saving them time and money.

View here: www.ridgeon-network.co.uk/tsm-energy-portal-development-testimonial

Case study: TSM Void Energy Specialists

Energy Management Web Portal Development and Secure FTP Hosting



TSM Void Energy Service specialises in resolving energy issues for vacant properties, working with social landlords and local authorities across the UK.

Its main service involves managing tenant move-in and move-out dates along with meter readings. It coordinates this information with energy suppliers to ensure accurate billing for both landlords and tenants.

TSM currently partners with over 100 social housing landlord clients and manages more than 1,000,000 properties, processing a significant amount of data daily.

When the company initially contacted Ridgeon Network for help, it was following a specific request by an energy supplier to use a Secure FTP (SFTP) server to handle the transfer of data, as Chris Davis, COO at TSM explains.



“With a huge amount of data passing through our hands and some of this being personal information that would be fall under the governance of GDPR, it made a lot of sense to put a formal data transfer structure in place.

“We looked for a well-established SFTP provider and when we found Ridgeon Network were impressed by the standard of service offering, strong references and technical knowledge. Critically, because we’re not an IT-focussed business, we needed a partner that could deliver for us and not leave us drowning in technical jargon.



With the SFTP service up and running, TSM continued to onboard new clients and grow the number of properties under management. While the SFTP service was making data transfer more straightforward between TSM and the energy suppliers, there was still a lot of manual work to collate and check the data being sent from the housing associations.

Our Google reviews



Ridgeon Network has been providing our IT services for several years, we could not be happier with the professional, efficient and reliable service that they provide. They always go above and beyond to support our small organisation and help us meet our business needs.



– Meryem Ozbiloglu

We first contacted Ridgeon after we had been badly let down by a very large global supplier who made changes that resulted in us losing contact with hundreds of units in the field. Ridgeon came up with an innovative solution that enabled them to regain contact with these units, for which we will always be grateful.



– Mike Kellaway

Ridgeon were extremely helpful with the onboarding process, patiently explaining anything we didn't fully understand and both service availability and service response times have been excellent.



– Greg Connell

Great service, keen pricing and personable approach - altogether a fantastic company who I would highly recommend.



– Julian Smith

Ridgeon Network provide THE best support in conjunction with a super reliable consistent service that I have ever experienced! I cannot recommend these guys enough.



– James Sloan

You're in safe hands with Ridgeon Network

Secure, reliable and scalable data transfer and hosting infrastructure are essential in modern business – and with Ridgeon Network as your trusted partner, you can be confident you're in the safest of hands.

Whether you're looking to streamline data transfer, modernise your hosting environment or need a new web portal, we're here to help. We'll work closely with you to understand your needs, devise a solution and back it with 5-star UK-based support.

Ready to learn more about what Ridgeon Network can do for your business?

Get in touch with our team today to discuss your requirements and let's build a solution that works for you.



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